

Alleghenies Independent Physicians Patients' Rights and Responsibilities

Our practice is committed to providing you with the best possible health care. It has been and continues to be our policy to protect the interests of patients by the adoption of a "Patient Bill of Rights and Responsibilities." We encourage you to become an active partner in your health care team by being informed about your rights and responsibilities.

As a patient you have the right to:

1. Receive respectful care provided by competent and compassionate personnel.
2. Know the name and position of all health professionals participating in your care.
3. Have your medical information kept confidential and used only for the purposes related to your medical care, managing your health, health care operations (for example, quality assurance activities and research using only anonymous information) and as necessary for payment. Any other uses will require your additional consent.
4. Receive access to your medical record and have information contained in your medical record explained to you, unless access is specifically restricted by your physician for medical reasons.
5. Receive information about your illness and the course of treatment, including alternative treatments and possible complications.
6. Make decisions about your treatment, including the right to refuse treatment, as long as you understand the possible consequences of refusing such treatment.
7. Receive and examine a detailed explanation of your bill.
8. Receive health care services without discrimination based upon race, color, age, ethnicity, ancestry, religion, gender, sexual orientation, national origin, or marital, familial, veteran, or disability status.

As a patient, you have the responsibility to:

1. Provide all necessary personal and medical information necessary for your treatment and care.
2. Ask questions if you do not understand your illness, treatment options, or your bill.
3. Be considerate of other patients, staff, and physicians.
4. Request routine prescription refills at least three days in advance and during normal business hours.
5. Tell your physician if you are not willing or able to follow recommended treatment options.
6. Inform your physician of any treatment complications, adverse symptoms to treatments prescribed, or indications that the condition being treated has not improved or has worsened.
7. Seek immediate medical treatment in the event of a medical emergency or if serious complications to your treatment arise.
8. Actively participate in your care by following instructions and keeping follow-up appointments.
9. Assume the financial responsibility of paying for all services rendered, either through an insurance company or by being personally responsible for payment for any services that are not covered by insurance.